

Office Manager's Report

March 19, 2020

Assessments

Assessments went out in 2 phases: Irrigon then the Main Canal the following week. There was an insert with all bills that still owed from last year. There has been a great response to the inserts. Payments have been coming steadily.

I called all large landowners, asking if they could pay before the April 1 due date. I had good response. It has been really helpful in getting the bills paid.

RRA

RRA's are almost complete. All forms have gone out. It went really smoothly this year. A few of the larger landowners had new folks in their organizations working on the leases and forms with me. After a small introduction, things went great. Everyone knows the routine now, and the process is much smoother than in the past.

Meters

There are a few meters that were not working last year. Landowners were notified in January that the meters needed to be repaired/replaced prior to taking water this year. Response has been mixed. Shut-offs have been issued. I am working with the landowners that request it, and trying to follow up with the ones that haven't responded.